

Briefing for City Council Candidates

Department: Information Services

Reports to: City Manager

Director: Joe Sherman

Divisions within Department: N/A

Number of Staff Members in Department: 16.5 FTE's

2019-2020 Department Budget: \$7,655,192

Primary responsibilities include:

The Information Services Department supports the technologies that serve the businesses and residents of this dynamic and innovative community. Every department's operations depend upon support from Information Services. I.S. partners with each department in a collaborative effort to find more efficient and creative ways in which to use technology and Geographical Information System (GIS) data to enhance services. This collaboration enables I.S. to implement technology in a strategic manner that supports the values of the organization, is aligned with the goals of the Council, and improves service to the community.

The I.S. Department staff maintain more than 80 servers and network appliances; 465 PC, laptops, and tablets; 55 printers; 375 desk phones; 175 cell phones; and other electronic equipment. Additionally, the Department manages 280 map layers in the City's geographic information data that is the backbone of integrated data for the departments to plan, file and track city information, assets, projects and calls for service by physical location.

Major 2021-2022 initiatives:

- Infrastructure upgrades and maintenance