

Community Services Element

Background and Analysis

Purpose and Relationship to GMA

The purpose of the Community Services Element is to provide policy direction for decisions relating to the “human infrastructure” of the City.

The Growth Management Act does not require a Community Services Element nor does it contain goals relating to Community services. Bothell has opted to include such an element because of the roles the City plays in funding and housing human services and in approving locations of community service delivery facilities.

For this element, community services are defined as activities which assist all citizens in the achievement, improvement and restoration of physical, intellectual, cultural and emotional welfare. This definition is intentionally broadly drawn to include human services, educational services, health services, day care, recreational and cultural activities.

There is a wide range of services and activities provided to a community by both the private and public sector. The City of Bothell provides direct community services through programs offered by the Bothell Parks and Recreation, Police and Fire Departments. The City of Bothell provides indirect services by funding private, not-for-profit human service agencies that provide basic needs, emotional support, physical well being and other services to Bothell residents who, due to income levels, may not be able to afford such services.

Private sector businesses provide mental, physical and dental health care within offices and clinics located throughout the planning area.

Planning Area Profile

Human Services

The human services system is complex as many different jurisdictions, agencies, and organizations provide services to low and moderate income residents. Funding for human services comes from a variety of sources, including general fund contributions, property tax, sales tax, state and federal grants and other forms of funding, user fees, and private contributions. Coordination among human service providers has improved over the years with the establishment of the human service networks and other umbrella organizations

The role of cities in the planning and delivery of human services is not clearly defined by law though many eastside cities, including Bothell, have provided funding to not-for-profit human service providers

for many years. There is considerable variation in the amount of funding each city provides on a yearly basis and the scope and type of services each city funds.

Municipal involvement in human services may range from a "hands-off" approach up to direct provision of services, with numerous levels of involvement between the two extremes. Cities may also influence human services delivery through land use planning decisions which affect where human services purveyors may locate.

Currently, the City of Bothell contracts with several not-for-profit private agencies and some public agencies to ensure certain services are available to all Bothell residents.

Taken as a whole, the range, number, accessibility, and effectiveness of human services within a community provide one indication of the degree to which the community cares about its residents and is committed to enabling each member of the community to fulfill his or her potential. The following pages comprise a partial inventory of the human services providers within the Bothell Planning Area, and a discussion-of future need for such services.

There are several private not-for-profit organizations located in or near the City of Bothell providing a wide range of human services to low and moderate income residents. These services can be broken down into eleven basic service areas including:

- Family Support
- Child Development
- Basic Needs and Survival Services
- Health
- Employment
- Housing
- Youth
- Seniors
- Information and Referral
- Domestic Violence
- Sexual Assault

Agencies providing the above service areas comprise a safety net for many Bothell residents who, due to income levels, are unable to purchase these services from the private sector. The City of Bothell has provided funding to many of these agencies in exchange for providing services to low and moderate income residents. As the population of Bothell increases the number of residents in need of these services will also increase.

Hopelink

Hopelink, formerly known as the Multi-Service Center, is located at 18220 96th Ave NE within a City-owned building. Hopelink provides basic necessities of life including food, emergency shelter, transportation for elderly and disabled individuals, energy assistance, emergency financial assistance, literacy classes, community jobs placement and retention services, clothing, family development case management, food stamp education, life skills classes and child care.

Friends of Youth

Friends of Youth operates the Transitional Living Campus at 20404 Bothell Way NE and Arbor House transitional living program at 19019 101st Ave NE within the City of Bothell. Friends of Youth focuses their programs in the Bothell area on therapeutic foster care, residential treatment, transitional living programs, and shelter care for young men and women.

Northshore Youth and Family Services

Northshore Youth and Family Services (NYFS) traces its origins back to 1970 when a drug arrest at Bothell High School prompted the community to look into the needs of its youth.

A citizen task force concluded that Bothell teens needed a drop-in center they could call their own, and in 1974, with funding from Boeing United Good Neighbors, a house on Bothell Way was purchased for this purpose and subsequently named the INC Spot.

Over time, the organization evolved into a professional counseling center. In the mid-1980's, NYFS staff developed a package of family services intended to avert major behavioral problems. These services include self-esteem training, parent education, substance abuse prevention, anger management training and family mediation.

In 1990 NYFS moved from the INC Spot to the former Fisher Gallery at 10309 NE 185th Street in Bothell. NYFS also has offices in Woodinville and Skykomish.

Currently, NYFS provides counseling services to at risk youth and their families. Other services include individual, couple and family counseling, parenting education, youth anger management and social skills classes, school-based counseling, truancy services, substance abuse prevention and intervention, juvenile intervention program and the eastside healthy start program.

Community Health Centers of King County

Community Health Centers, located at 10414 Beardslee Blvd, provides primary health care services to low to moderate income residents of King County. Services include: diagnosis and treatment of acute and chronic illnesses, health screenings, wellness care, referral, prenatal and OB care and delivery, dental care, and alternative medical treatments.

Northshore Senior Center

Funding for land acquisition and construction of the Northshore Senior Center was provided through a bond approved by Northshore voters in 1988. The Center, at 10201 East Riverside Drive, was completed in 1992. A subsequent bond was approved in 2001 for land acquisition and construction of a Health and Wellness Center across East Riverside Drive from the Senior Center. As of the end of 2004, the Health and Wellness Center was under construction and scheduled for completion early in 2005.

The Senior Center provides support services to seniors in the Northshore area. Specific services include: health clinics, adult day care, hot lunch and meals on wheels, information and referral, employment, counseling and support groups, education, training socialization and transportation.

YMCA Day Care Services

The YMCA, located at 11811 NE 195th ST, provides low income affordable child day care to young parents entering the job market who cannot afford market-rate day care.

Other Agencies

Several human service agencies do not have offices within the Planning area yet still provide vital assistance to low and moderate income Bothell residents. Among these agencies are: Child Care Resources, Crisis Clinic, Eastside Baby Corner, Eastside Domestic Violence, Eastside Legal Assistance, Children’s Sexual Assault Center, Little Red Schoolhouse, Salvation Army, Teen Hope, and the YWCA.

Education

Northshore School District

The Northshore School District, Education Service District (ESD) number 417, a public school district, provides education and other services for children in grades K-12; an alternative education program; classes for gifted children; a Head Start program (including education, nutrition, health and personal adjustment components) for low-income preschool children; special education programs for physically and mentally impaired children; an Alternative High School for secondary students who have been unsuccessful in a regular high school program; and health services. These health services include screening for visual and auditory acuity and for scoliosis, and provision of first aid for injuries sustained at school.

Fourteen public schools are within the Bothell Planning Area boundaries:

Elementary Schools

Canyon Creek
Frank Love
Shelton View
Westhill
Woodmoor
Crystal Springs
Maywood Hills
Woodin

Specialty Schools

W.A. Anderson Secondary Alternative School
Sorenson Special Education Center

Junior High Schools

Canyon Park
Skyview
Northshore

High Schools

Bothell

The School District Administrative Center is located in the Monte Villa business park in the North Creek Valley. The District also owns and operates a maintenance facility in the Canyon Park business park. In addition, the District owns 26 acres in downtown Bothell between NE 183rd and NE 188th Streets, primarily west of the Bothell-Everett Highway, on which are located the Ricketts Building, formerly the administrative headquarters and currently rented to human services agencies; the W. A. Anderson School complex, housing the Secondary Alternative School; the Pop Keeney athletic field complex, comprising an artificial turf field and stadium, a grass baseball field and a grass soccer field; and the District's bus storage facility.

A detailed discussion of existing school district facilities, level of service standards and projected facilities needs may be found in the Northshore School District Capital Facilities Plan.

In addition to education, the school district also meets a large portion of the community's demand for athletic field use. This aspect of the District's function is addressed in the Parks and Recreation Element

University of Washington, Bothell / Cascadia Community College

The University of Washington, Bothell Branch Campus and Cascadia Community College are co-located on a campus located between Beardslee Boulevard, Interstate 405 and State Route 522. The UWB branch campus serves Northshore area students pursuing Bachelors and Masters degrees. The Cascadia Community College also serves Northshore area students pursuing Associates degrees and life-long learning opportunities. Envisioned as a commuter campus, up to 10,000 students could eventually use the co-located campus.

Private and home schools

Private and home schools are located throughout the Bothell Planning Area. Some of these private schools are housed within existing churches or within dedicated school buildings on church properties. Home schools are most commonly located within individual single family residences. Private schools within the planning area include St. Brendan's Catholic School and Heritage Christian School, both on Maywood Hill; Cedar Park Christian School, on Norway Hill; and a number of Montessori schools.

Health Care

Seattle-King County and Snohomish County Public Health Departments

The county health departments provide a number of public health services to Bothell residents. These include environmental health inspections, such as meat and restaurant inspections; communicable disease prevention and control, including health screenings and immunizations; and health services, including care for mothers and children, family planning, primary care, geriatrics, emergency medical services, treatment of communicable diseases, alcohol and substance abuse treatment, dental services, and health services.

Within the Planning Area, a Seattle-King County Public Health Department branch office is located at 10808 NE 145th Street.

Day Care

Day care is the temporary care of individuals who, because of age or disabilities, cannot be left alone, while the parent, guardian, or primary care giver is either working or otherwise occupied. Good child day care is a critical component in assisting young families in attaining employment and continuing professional careers. According to the 2000 census, there are over 700 single parent families with children under 18 living within the corporate limits of Bothell. These families are reliant on child care to allow the parent to maintain employment.

Adult Day care provides for the care of aged or disabled adults in a similar manner to children's day care. Adult day care also gives primary care givers the opportunity to seek employment and continue professional development.

Both adult and children's day care services are provided within the Bothell Planning Area by a range of agencies, private groups and individuals.

Cultural Activities

King County Library District

Within the Bothell Planning Area, the King County Library District operates the Bothell Regional Library, located at 18020 98th Ave NE. Library services include circulation of books, magazines, video and audio tapes, records, and reproductions of art works; reference services; children, adult and family programs; computer and internet access and availability of a meeting room for community use. The King County Library District also serves and receives property tax revenue from the portion of Bothell within Snohomish County.

Community-Based Cultural Activities

Major recurring community-based cultural activities include the Music in the Park summer concert series, Riverfest, Halloween on Main Street, Arts Fair, and the several Fourth of July activities (parade, street dance, old-timers' ball game, Battle of Concord re-enactment and others). As of the end of 2004, the Northshore Performing Arts Council had entered into an agreement with the Northshore School District to partner in the construction and use of a performing arts facility at Bothell High School.

Development of Goals, Policies, and Actions

By the end of the planning horizon, it is anticipated that the demand for all types of community services will increase substantially within the Planning Area. Contributing factors include the following:

1. Increasing gross population and employment. Consistent with state Office of Financial Management and Puget Sound Regional Council projections, total population within the

City of Bothell is expected to increase by about 38 per cent within the planning horizon, and total employment is expected to increase by about 37 per cent over the same time period.

2. Increasing number of single-parent households. According to the 2000 U.S. Census, single parents comprise 5.4 percent of Bothell households, an increase of 0.9 percent over the 1990 census figure of 4.5 percent.
3. Increasing senior population. The median age in Bothell in 2000, according to the federal census, was 36.0 years, an increase of 3.9 years over the 1990 median age of 32.1 years. Additionally, in 1990, the federal census identified that 9 percent of the population was 65 years or older. In 2000, 9.5 percent of the population was 65 years or older. The median age and percentage of residents 65 and older in Bothell is expected to increase over the planning horizon. This aging of the population will have substantial implications for community services delivery.
4. Increasing congestion on the regional transportation system. As congestion increases, demand will increase for services provided locally.
5. Increasing demand for entertainment and recreation choices. As Bothell grows and becomes more diverse, residents will seek new and different forms of local entertainment and recreation.
6. Increasing college-age student population. The University of Washington, Bothell and Cascadia Community College are expected to reach their combined buildout enrollment of 10,000 full-time equivalent students within the planning horizon. This large a student population is anticipated to create a demand for low cost health services, cultural activities and other community services.

Community Services Goals, Policies and Actions

Overall Goal

HS-G1 To ensure a healthy, stable, and productive community in which each citizen has access to opportunities for achieving his or her full potential.

Human Services

Goal

HS-G2 To promote a range of affordable and physically accessible human services reflective of and responsive to the needs of the community.

Policies

HS-P1 Provide funding for a range of human service organizations. The City will administer general fund allocations to human service agencies which directly meet Bothell residents' human service needs.

HS-P2 In providing financial support, strive to maintain a balance of services in the following areas:

Survival services, or those services which meet basic survival needs for food, shelter, clothing and protection from abuse and neglect.

Support services, or those services which allow citizens to maintain their emotional health, physical health and self sufficiency. Such services could include transportation, day care for all ages, community health services and substance dependency rehabilitation programs.

Prevention services, or those services which act to prevent problems and the need for further dependence on public resources. Services could include training day care center employees for detection of child abuse, suicide prevention training and substance abuse prevention programs.

Planning services, or research studies and planning efforts to identify and document human service trends and future needs and to provide information.

Distribution of funds within these categories may vary from year to year depending on shifts of local need and resource availability. Periodically the City shall analyze local human service needs to serve as one source of documenting needs.

- HS-P3 Adjust the annual per capita budget allocation for human services as the City Council deems appropriate.
- HS-P4 Support efforts by human services agencies to construct facilities within Bothell, and examine each proposal on a case-by-case basis to determine whether and to what extent the City may desire to assist the agency or agencies financially, for example, by absorbing a portion of off-site infrastructure improvements.
- HS-P5 The City shall not discriminate against human services agencies desiring to locate within Bothell on the basis of the type of clientele served by the agency or agencies.
- HS-P6 Ensure that proposed human services facilities are appropriately located and that traffic and other impacts are adequately mitigated.
- HS-P7 Work with other agencies and jurisdictions to promote the most effective and efficient distribution of human services region-wide.
- HS-P8 Support efforts to increase community awareness of community-based human services, and promote volunteerism as a way to involve citizens in meeting the needs of their neighbors and 'stretch' City funding resources.

Actions

- HS-A1 Allocate funding for Human Services in accordance with the above policies.
- HS-A2 Expedite permit-processing for proposed human services facilities which further the City's goals and policies.
- HS-A3 Consider the feasibility of incorporating land and building(s) for a human services center in planning for a future city hall/civic center complex.
- HS-A4 During periods of severely cold weather or declared emergencies, coordinate with other organizations and jurisdictions to provide shelter for homeless and displaced persons.
- HS-A5 Distribute information on human service agencies to City employees and customers, through brochure racks in City offices, enclosures with City mailings, or other means.

Education

Goal

- HS-G3 To promote life-long learning opportunities within the community.

Policies

- HS-P9 Work with the Northshore School District, the University of Washington, and Cascadia Community College and private educational institutions to further educational objectives, consistent with community values.
- HS-P10 Encourage expanded community use of local public and private school facilities.
- HS-P11 Seek opportunities in public and private educational institutions to increase awareness of civic issues including but not limited to growth management, recycling, historic preservation, urban design, economic development, and environmental protection.
- HS-P12 Continue to provide for mitigation of development impacts on school facilities.

Actions

- HS-A6 Explore the feasibility of establishing City information centers at local schools, including Cascadia Community College and the University of Washington, Bothell, at which interested citizens might obtain copies of hearing notices, informational brochures or other materials.
- HS-A7 Enter into discussions with the University of Washington, Bothell and Cascadia Community College to identify the human services needs of an expanding student population and explore potential changes to regulations as well as non-regulatory programs which would help meet these needs.

Health Care

Goal

- HS-G4 To promote the physical and mental health of the community.

Policies

- HS-P13 Provide funding for support to health care agencies which qualify under the guidelines for human service agencies, above.
- HS-P14 Support community activities which promote physical and mental health.
- HS-P15 Actively promote the adoption and maintenance of healthy lifestyles among the City's own employees.

Actions

- HS-A8 Lend support to community activities such as running events, family bicycling programs, and other events by providing parking, traffic control and other services as warranted.
- HS-A9 Through the City of Bothell Safety and Wellness Committees, provide exercise, nutrition, and other program opportunities to City employees to foster good health.

Day Care

Goal

- HS-G5 To promote a range of safe, humane and nurturing day care alternatives.

Policies

- HS-P16 Support efforts to provide child care in public and private schools.
- HS-P17 Encourage the development of in-home child and adult day care facilities which comply with state regulations.
- HS-P18 Provide incentives to encourage large commercial, industrial and residential developments to provide on-site day care or work with other day care providers to ensure that adequate day care opportunities exist locally to meet demand.

Actions

- HS-A10 Review the zoning code for consistency with the above policies and adopt amendments where warranted. In particular, explore thresholds for providing on-site day care in businesses.

Cultural Activities

Goal

- HS-G6 To promote a range of cultural opportunities to enlighten and entertain the community.

Policies

- HS-P19 Support the Northshore Performing Arts Center, which hosts a variety of cultural events.
- HS-P20 Provide financial support to community activities which benefit the community.
- HS-P21 Promote the continued expansion and refinement of library services to meet the needs of the community.
- HS-P22 Promote the establishment of a community youth drop-in center.

Actions

- HS-A11 Explore opportunities to partner with or otherwise support the Northshore Performing Arts Center in bringing cultural events to the Bothell community. City participation should include membership on the Northshore Performing Arts Center Advisory Board.
- HS-A12 Continue to provide financial support to existing community activities such as Music In The Park and the Fourth of July Celebration, and evaluate new proposals for their anticipated contribution to community spirit and identity.
- HS-A13 Coordinate with the King County and Sno-Isle Library Districts regarding changes in services planned for the Bothell area.
- HS-A14 Work with local educational institutions, churches, human service agencies and other organizations to identify possible locations for a temporary or permanent community youth drop-in center.